



Human Service Agencies – Reduced Price Bulk Pass Program

To support at-risk and vulnerable members of our community seeking transportation for work, healthcare, or education, StarMetro is partnering with approved Human Service Agencies to provide unlimited one-day, seven-day and 31-day passes at a REDUCED fare to be purchased in bulk.

How to purchase bulk passes:

- 1) Agency contacts Customer Operations team notifying them of the number of passes they are seeking to purchase.
 - a. Call: 850.891.5044
 - b. Email: Starmetropasses@talgov.com
- 2) Customer operations will work with agency on purchase and payment
- 3) Once order is filled, the agency is sent an email notifying them that their order is complete and ready for pick-up
 - CK Steele Customer Information Booth from Tuesday-Saturday (10am-6pm)
 - StarMetro offices at 555 S Appleyard Drive from Monday-Friday (8am-4:30pm).

**** All Passes Activate Upon First Use/At Farebox *****

Fare Type	Price
Unlimited All-Day, <i>Reduced Fare*</i>	\$1.50
Unlimited All-Day	\$3.00
Unlimited Seven-Day, <i>Reduced Fare*</i>	\$7.50
Unlimited Seven-Day	\$10.00
Unlimited Monthly Pass, <i>Reduced Fare*</i>	\$19.00
Unlimited Monthly Pass	\$38.00

**A valid ID card is required.*

Reduced fare is for seniors 60 years or older, people with disabilities and people with a Medicare card or a StarMetro-approved human service agency card. Call 891-5200 for a complete list of agencies. To ride a StarMetro bus, children in 5th grade (10 years old) or younger must be accompanied by a 6th grade or older sibling, legal guardian, or parental designee.

For additional questions, comments or requests please email: Allie.Fleming@talgov.com